

## **New Connection Portal**

Homeowners and business owners can now inquire about NEW water and wastewater CONNECTIONS and submit an application for service through Aqua Pennsylvania's "New Connection Portal." With just a few clicks and some basic information, prospective customers can create an account and start the process through this one-stop site.

With a New Connection Portal Account, you will be able to:

- Submit inquiries to learn if Aqua Pennsylvania can provide NEW water or wastewater service for your home, business or land development project (including fire suppression).
- Submit applications for service once Aqua Pennsylvania
  confirms service is available (typically provided within 15 business days).
- Track the status of your inquiries and applications once submitted.

To get started visit https://panewconnection.aquawater.com



<sup>\*</sup>The New Connections Portal is NOT for opening an account, transferring service or changing account holder information for an EXISTING connection. That can be done by calling customer service at **877.987.2782** or going to the "moving" page on the Aqua website:

https://www.aquawater.com/moving-how-start-service